Key Performance Indicators 2022

UNITAR tracks a number of Key Performance Indicators (KPIs) to assess organizational performance against the Institute's intended outcomes and strategic objectives. KPIs serve as the corporate performance dashboard, with measures on event delivery, types of programming, gender and development status of beneficiaries, client feedback and utilization, and financial metrics.

OUTREACH

- LEARNING RELATED BENEFICIARY OUTREACH
- CERTIFICATION OF COMPLETION RATE
- % SPECIAL SITUATION COUNTRIES
- % GENDER RATIO

EVENTS

- % LEARNING-OUTCOME EVENTS
- % EVENTS IN PARTNERSHIP

EVALUATION

- % OVERALL USEFULNESS
- % APPLICATION OF KNOWLEDGE & SKILLS
- % APPLICATION OF KNOWLEDGE & SKILLS - SDGs

BUDGET

- MINIMUM OPERATIONAL RESERVE
- BIENNIUM GROWTH RATE
- % ANNUAL BUDGETARY PERFORMANCE

unitar
United Nations Institute for Training and Research

OUTREACH 2022

LEARNING RELATED BENEFICIARY OUTREACH

277,976

% TARGET

153%

NEW

CERTIFICATION OF COMPLETION RATE

MOOCs: 27%
Other : 17%

% TARGET

ND

SPECIAL SITUATION COUNTRIES IN LEARNING

16%

% TARGET

32%

GENDER RATIO

	MALE	FEMALE	NON-BINARY
TARGET	50	50	0
ACTUAL	43	55	1

% TARGET

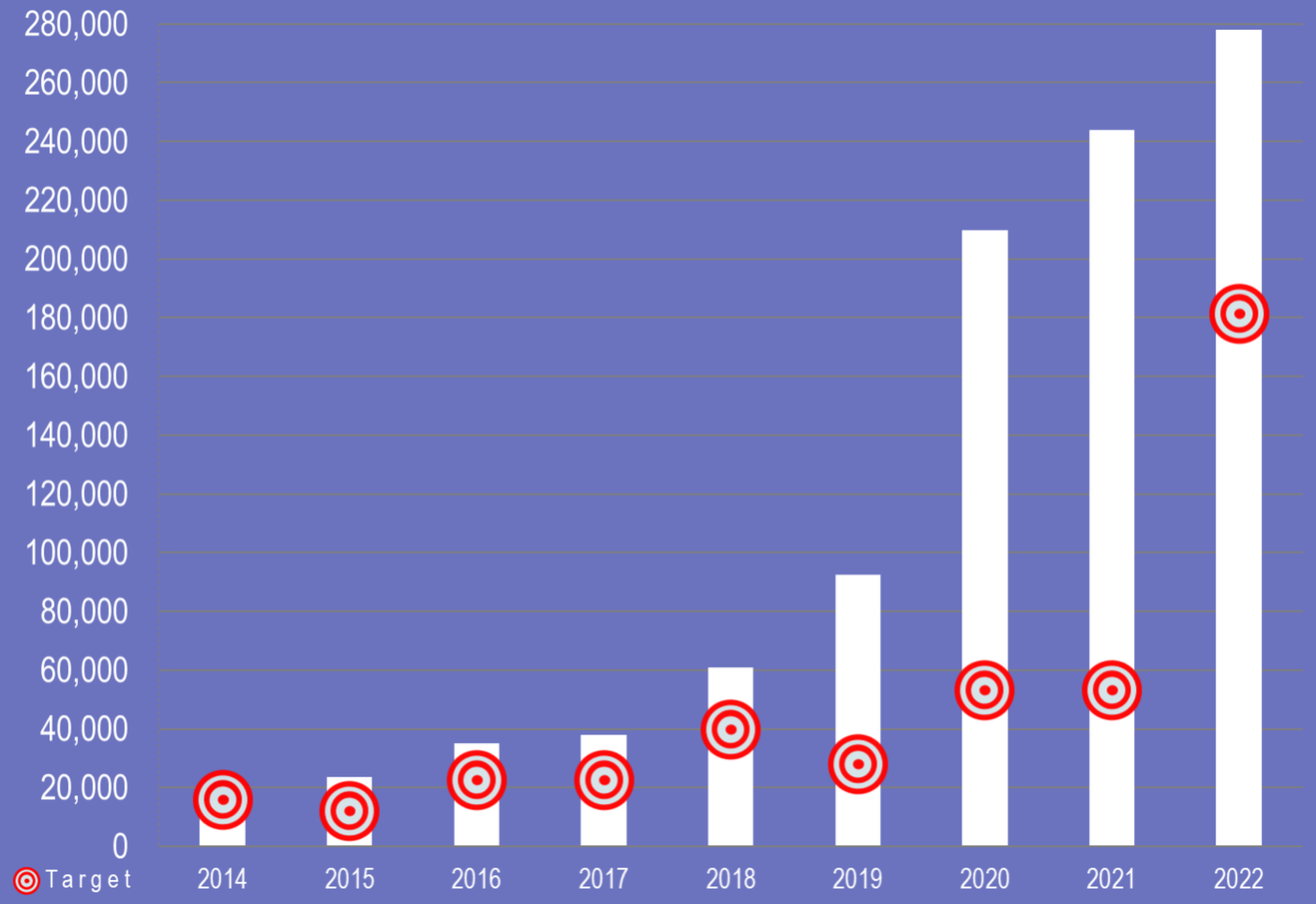
110%

MARKERS:

- Above/on target
- Approaching target
- Below target
- Not defined

LEARNING-RELATED BENEFICIARY OUTREACH

Refers to the total number of participations in events with specific learning objectives. The target is set at 50 per cent of the beneficiaries recorded in the Programme Budget. Not included are beneficiaries from large conferences, public lectures, side events, etc. (Prior to 2016, learning-related outreach included a small number of beneficiaries from training events without learning objectives).



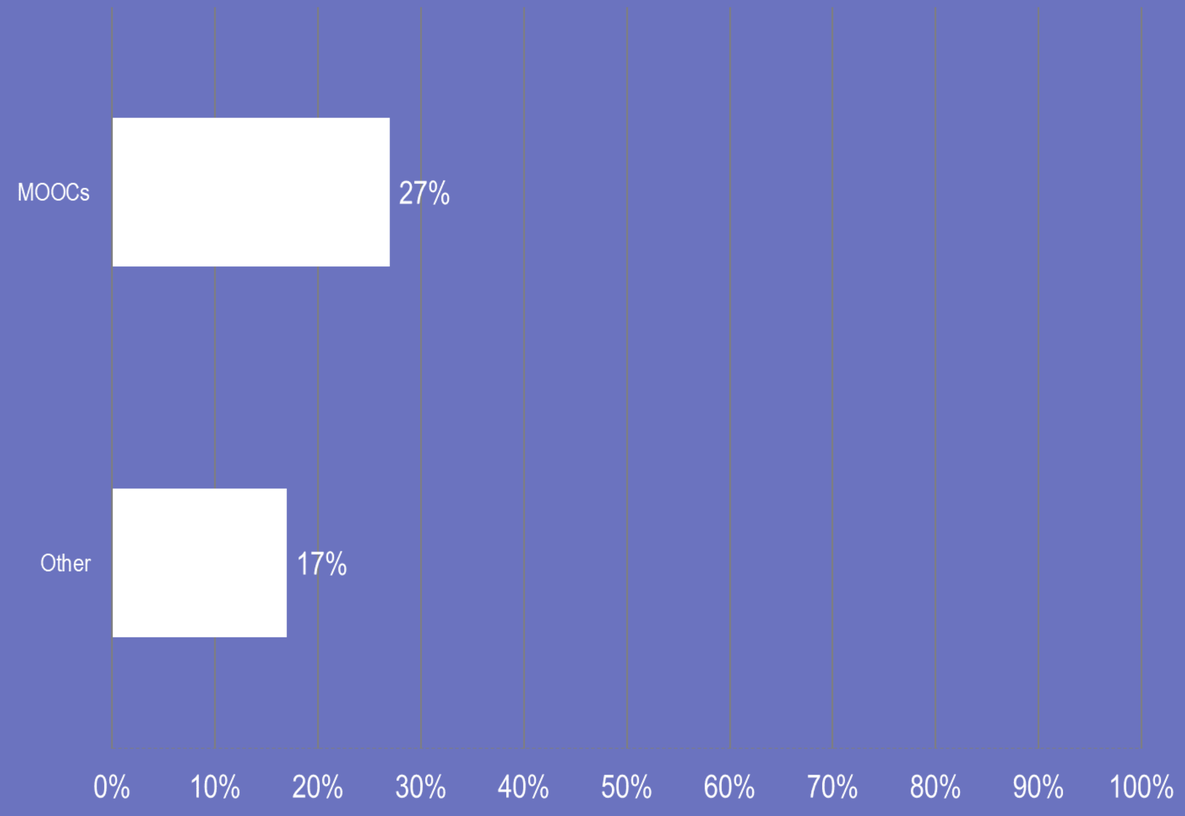
NEW

CERTIFICATION OF COMPLETION RATE

Target will be defined in 2023. Therefore not applicable for 2022 figure.

Refers to the percentage of learning-related beneficiaries from events with objective assessment of learning meeting certification of completion requirements according to the UNITAR Certification Policy.

Self-paced, open enrolment events recorded in the Events Management System (EMS) were considered Massive Open Online Courses (MOOCs). "Other" refer to all those not in the MOOC category, i.e. face-to-face, online events by invitation, etc.

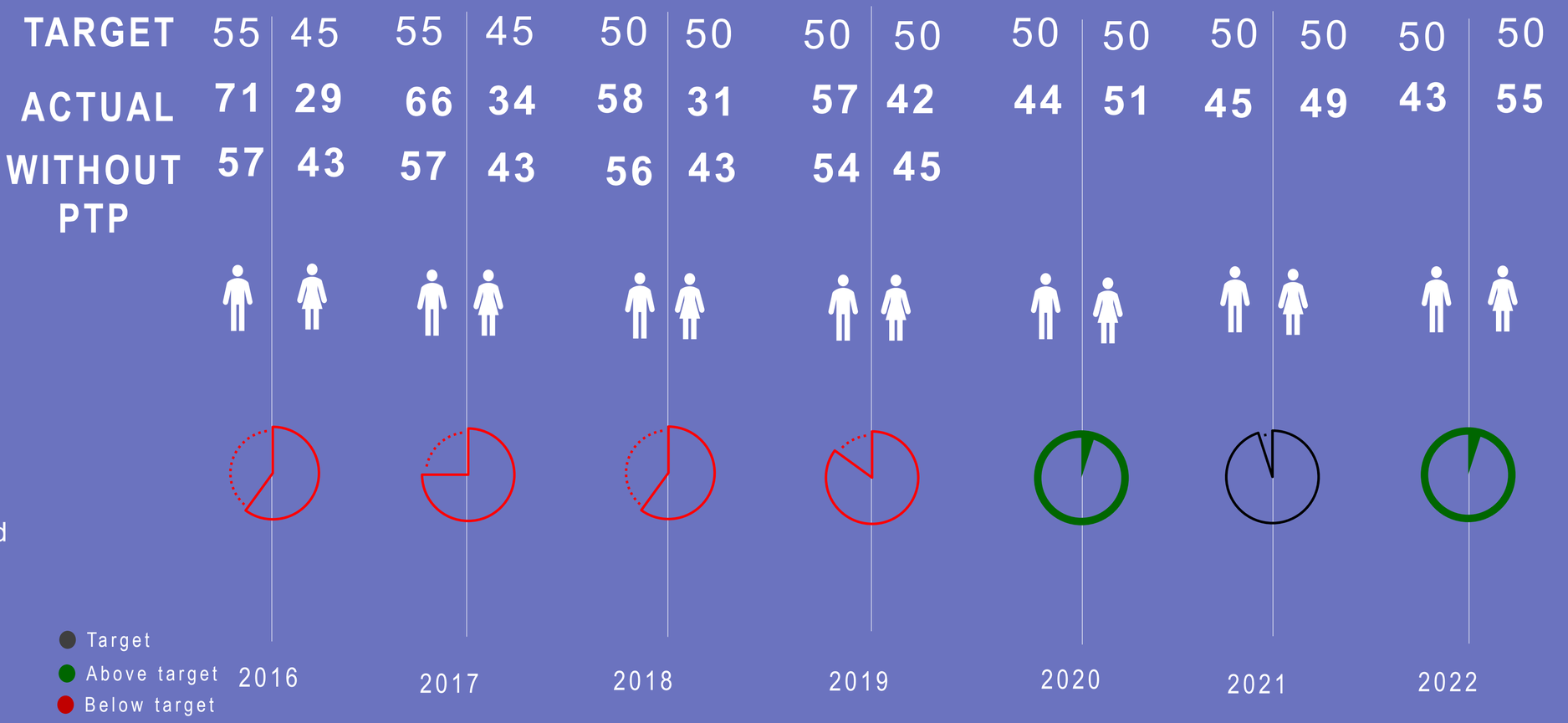


% OUTREACH PARTICIPANTS FROM SPECIAL SITUATION COUNTRIES IN LEARNING EVENTS

Refers to the percentage of participants from LDCs, LLDCs, SIDS participating in events associated with a specific learning outcome. This is a subset of the learning-related beneficiary outreach. The target is based on the 2014-2017 and 2018-2021 strategic objectives to focus programming on meeting needs of beneficiaries most in need. Prior to 2016, UNITAR only tracked the LDC sub-category.

GENDER RATIO

Refers to the M-F ratio of beneficiaries recorded in learning-related events. The ratio does not include beneficiaries from non-UNITAR conferences, public lectures, side events and “other” events. From 2015 to 2019, UNITAR tracked the overall ratio as well as the ratio without Peacekeeping Training Programme (PTP) statistics. In 2018 and 2019 participants had the possibility to select “other” genders than male and female and non-binary as of 2022.



EVENTS 2022

LEARNING OUTCOME EVENTS

49%

% TARGET

70%

EVENTS IN PARTNERSHIP

69%

% TARGET

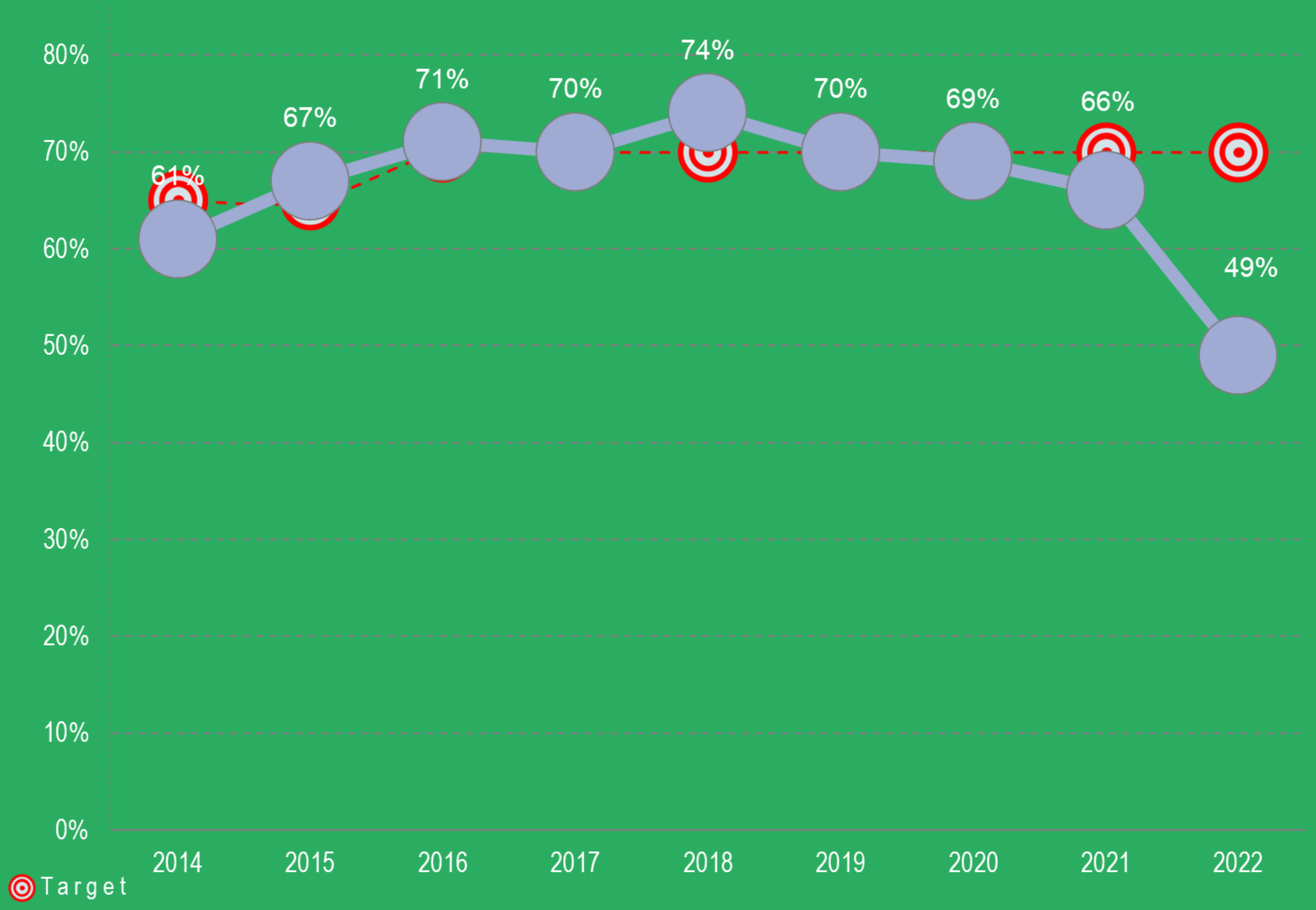
115%

MARKERS:

- Above/on target
- Approaching target
- Below target
- Not defined

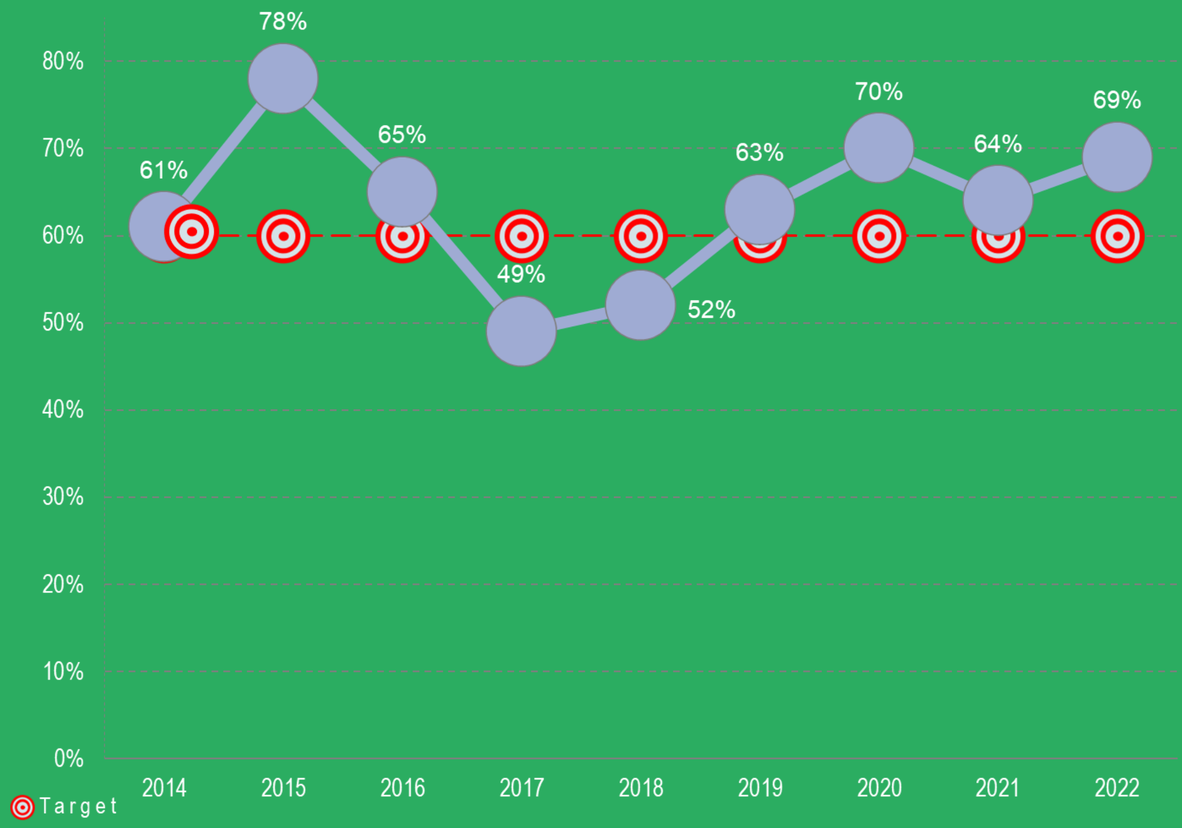
% LEARNING OUTCOME EVENTS

Percentage of events that have specific learning objectives, based on all events recorded in the EMS. The target was set with the objective to maintain the proportion of learning-related programming at two-thirds (70%) of all events.



% EVENTS IN PARTNERSHIP

Percentage of events implemented with at least one partner, as recorded in the EMS. As partnership-building is a strategic pillar to the Institute’s programming, Management has gradually increased this performance target since 2011. The 2014-2019 targets of 60% are performance measures in the respective Programme Budgets.



EVALUATION 2022

NEW

OVERALL USEFULLNESS

84%

% TARGET

93%

APPLICATION OF KNOWLEDGE AND SKILLS

77%

% TARGET

96%

APPLICATION OF KNOWLEDGE AND SKILLS TO SDGs

90%

% TARGET

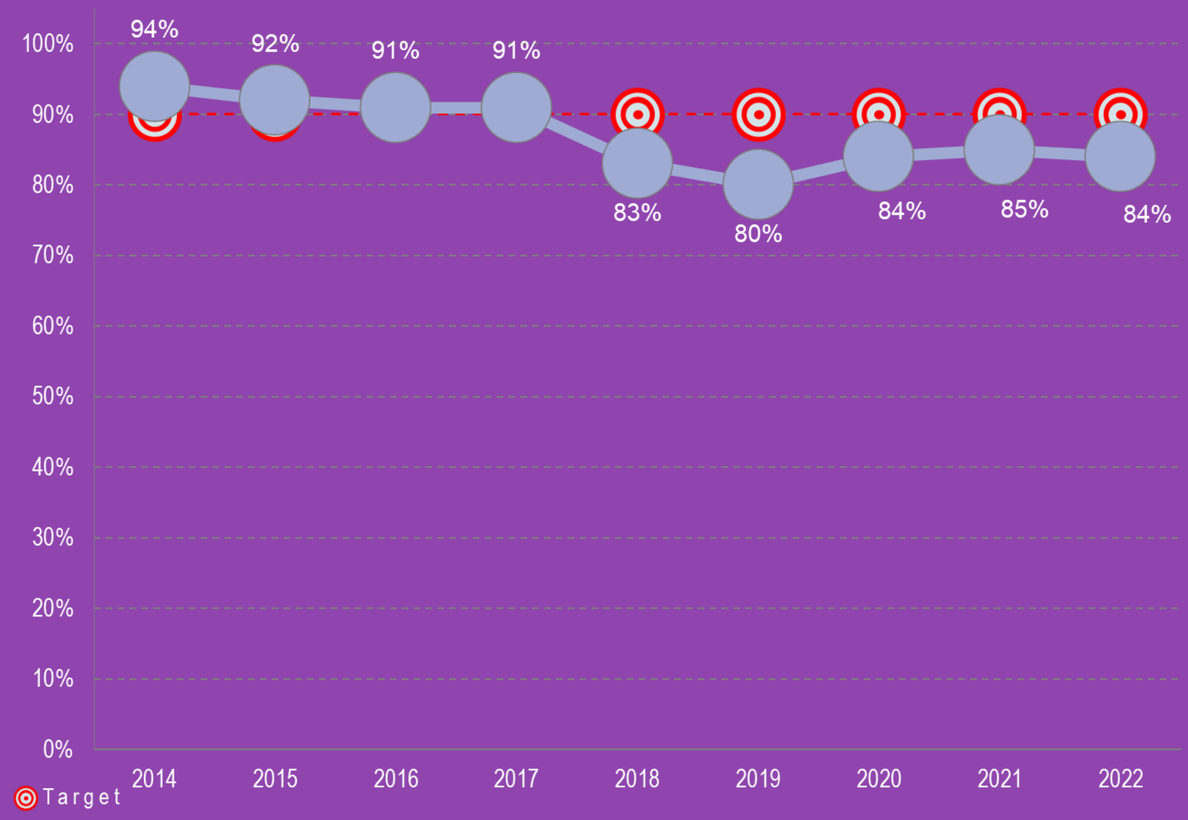
ND

MARKERS:

- Above/on target
- Approaching target
- Below target
- Not defined

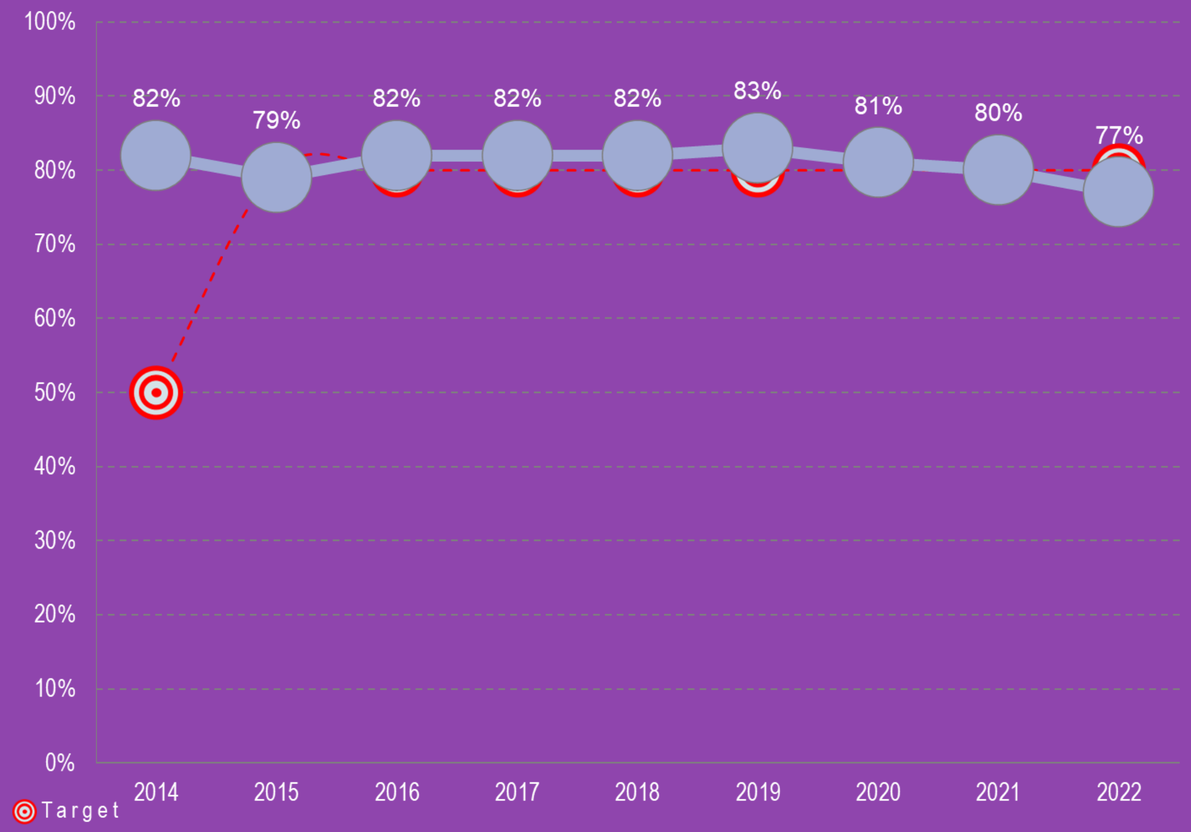
% OVERALL USEFULNESS

Percentage of respondents from learning-related events agreeing or strongly agreeing that the training was overall useful. Based on learning-related events with completed Kirkpatrick level 1 evaluation data online.



% OF SAMPLED RESPONDENTS CONFIRMING APPLICATION

Proportion of randomly sampled participants from learning-related events confirming having applied knowledge and/or skills from UNITAR training. Actual values should not be interpreted as representing all learning-related events, but only those events that were included in the evaluation (some events were excluded from the evaluation due to invalid or missing email addresses of beneficiaries). As of 2022, the indicators was measured as participants agreeing or strongly agreeing having applied knowledge/skills instead of a binary response.



NEW

% OF SAMPLED RESPONDENTS CONFIRMING APPLICATION TO SDGs

Target will be defined in 2023. Therefore, it is not applicable for 2022 figure.

Proportion of randomly sampled participants from learning-related events agreeing or strongly agreeing that application of knowledge and/or skills from UNITAR training have contributed to SDGs. Actual values should not be interpreted as representing all learning-related events, but only those events that were included in the sample (some events were excluded from the sample due to invalid or missing email addresses of beneficiaries) and those beneficiaries who affirmed application of knowledge and skills.

9 in every 10 survey respondents who applied knowledge/skills affirmed contributing to SDG implementation.

BUDGET 2022

NEW

MINIMUM OPERATIONAL RESERVE

Yes

21.12 months

% TARGET

ND

NEW

BIENNIUM GROWTH RATE

8.5%

% TARGET

ND

NEW

ANNUAL BUDGETARY PERFORMANCE (%)

100%

% TARGET

ND

MARKERS:

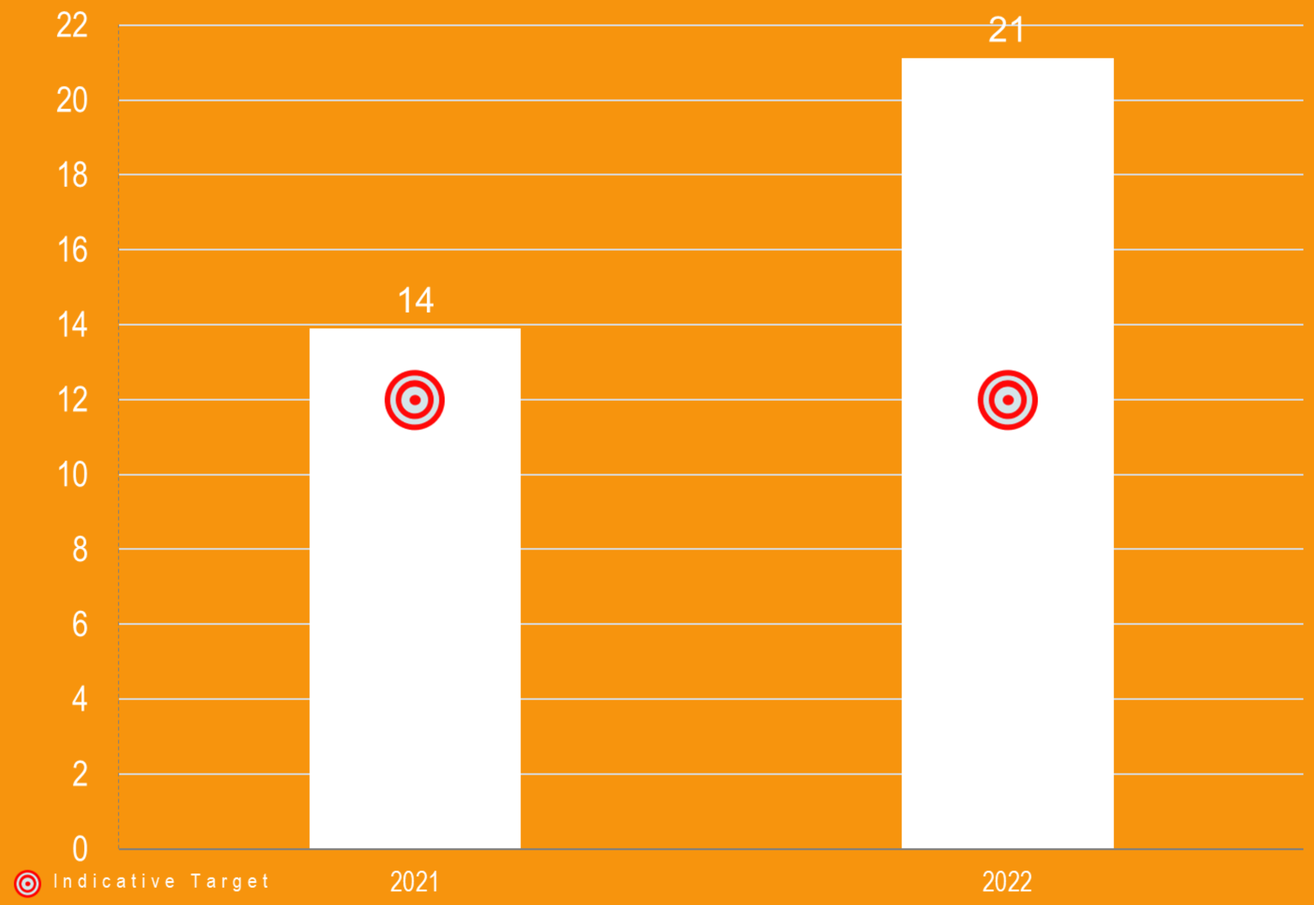
- Above/on target
- Approaching target
- Below target
- Not defined

NEW

MINIMUM OPERATIONAL RESERVE

Target was defined in 2023. Therefore it is not applicable to previous years' figures. Illustrative targets included for 2021 and 2022.

Maintenance of 12-month minimum operational reserve. Binary indicator.

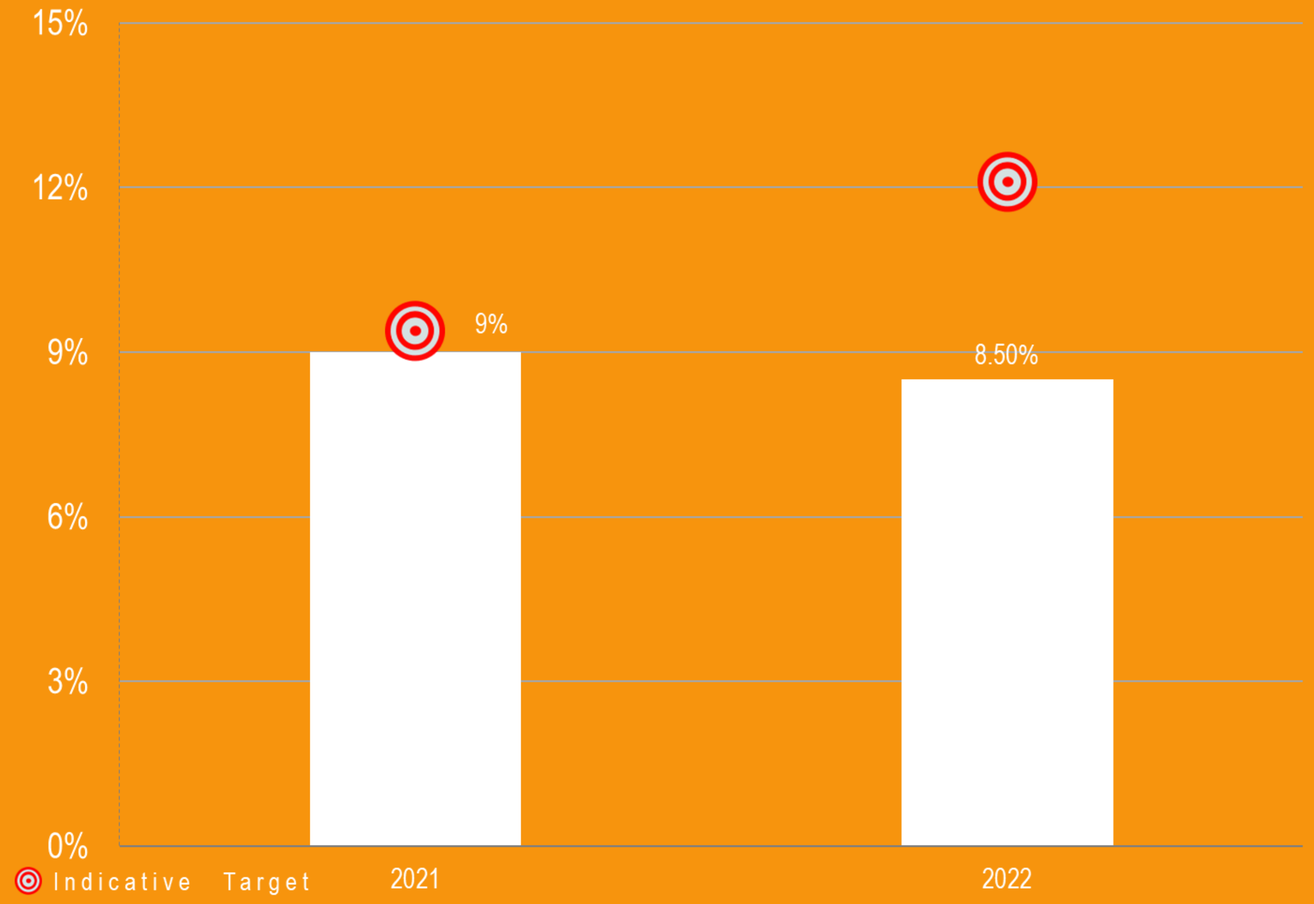


NEW

BIENNIUM GROWTH RATE

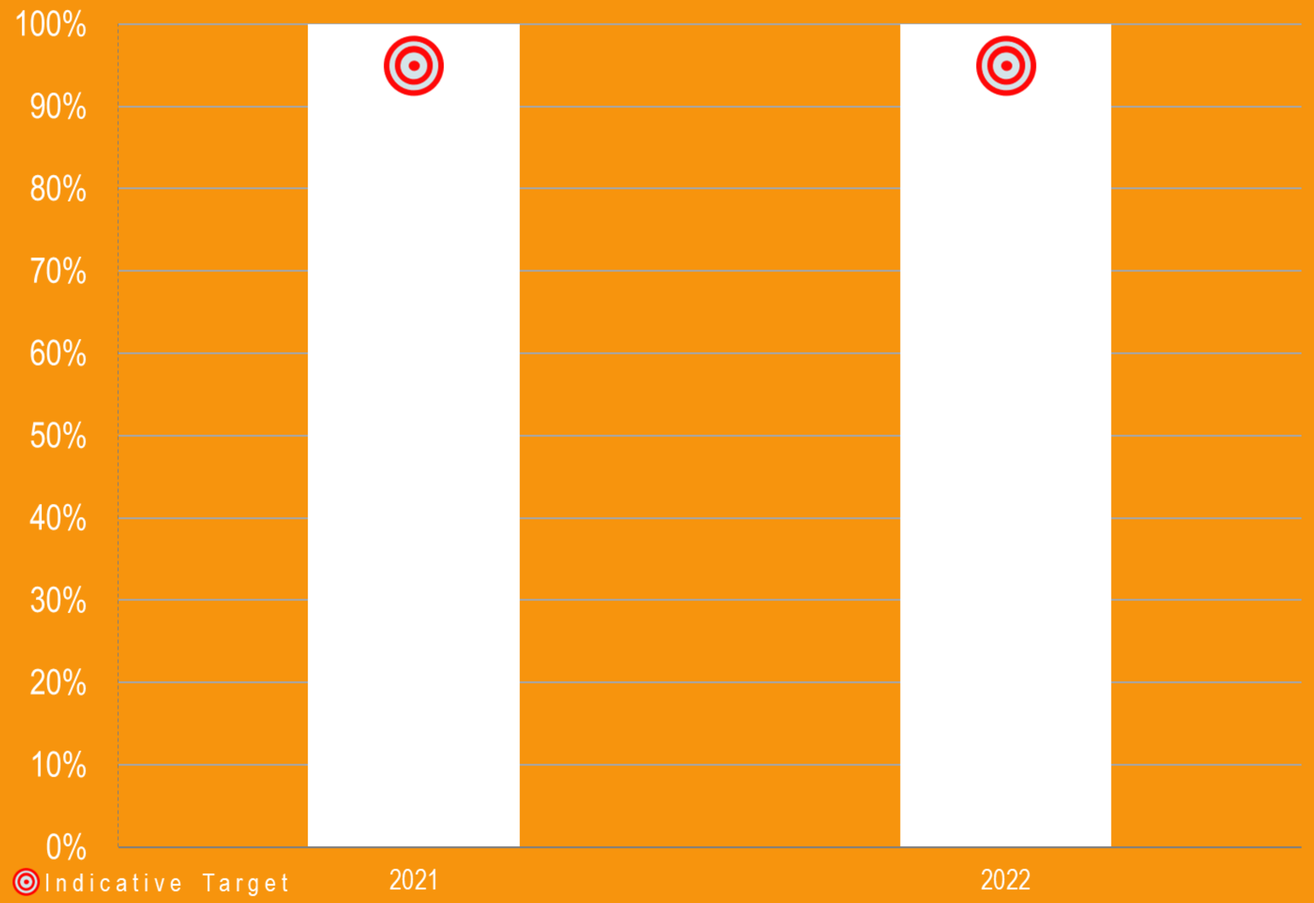
Target was defined in 2023. Therefore, it is not applicable to previous years' figures. Illustrative targets included for 2021 and 2022.

Biennium growth rate based on expenditures/delivery on an actual to action, cash basis.



NEW

ANNUAL BUDGETARY PERFORMANCE

Target was defined in 2023. Therefore, it is not applicable to previous years' figures. Illustrative targets included for 2021 and 2022.

Annual budgetary performance measured by financial delivery against budget. Minimum of 95 per cent.